	QMS Quality Policy	Document No.: 00328QC	Revision: 1
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Prime Boiler Services Ltd.'s senior management is committed to supporting our client's success by providing quality solutions and exceeding client expectations by being innovative solution providers. Our robust QC program is implemented by our full time Quality Control Manager dedicated to the continual improvement of our Quality Management System through ongoing regulatory updates, training, process reviews and internal audits. Ensuring risks and opportunities that can affect the conformity of our products and services are identified, assessed and addressed to ensure client satisfaction.

We are dedicated to the development of our internal and external leadership and training programs, teaching enthusiasm for our people, products and services. Our programs are continually evolving to meet the requirements of Prime Boiler Services Ltd, Regulatory Authorities and our clients by;

- Developing our people, by providing them with the opportunity to develop goals, make decisions and urgently solve problems with responsibility and authority.
- Ensuring all persons completing work under the organizations control are trained and aware of their contributions to the QMS and achieving its intended results.
- Empower all personnel to be involved and accountable for all of the activities conducted within our organization.
- Working from a mindset where each individual is responsible for the safety of all.
- Building trust by interacting with integrity and respect.
- Programs that support externally provided competency certifications.

Compliance with Prime Boiler Services Ltd.'s Quality Control Program is a condition of employment within all Prime Boiler Services Ltd.'s Operations.

- Senior Management is committed to and is accountable for the leadership of the Quality Management system, for its effectiveness and improvements, and for providing ongoing support, training, procedures, equipment and resources to ensure safe worksites that produce quality products and services.
- Supervisors are accountable for developing the proper attitudes towards quality control and regulatory compliance, internally and for those they supervise, and for ensuring that all operations comply with established quality control processes and feedback is communicated through onsite meetings, tailgate meetings, emails, text messages, and specific department target training sessions with the utmost regard for the quality control processes under their control.
- Workers, other employees, self-employed, visitors and external worksite parties are accountable for wholehearted, genuine cooperation with all aspects of the Quality Management System including compliance with all company rules, policies, procedures, regulations and legislation, and for continually practicing safety while performing their duties.

Prime Boiler Services Ltd.'s senior Management is committed to the ongoing development and implementation of the QMS program and will continue to improve it's effectiveness, meeting our vision to be the best steam and heating solution in North America. Fostering a quality mind-set with the objective of developing, manufacturing and providing products and services that are trusted and preferred by our customers. Annual review of the QMS program and QC Policy with upper management ensures its continued suitability and effectiveness to Prime Boiler Services strategic corporate development.

Quality Control is about delivering what we promise in everything we do. Each and everyone of us has the power to influence Quality and trust through our leadership, dedication and passion.

Signature: _____ Position: President

Eric Madsen